**EMERGENCY CONTACT NUMBERS**

<table>
<thead>
<tr>
<th>Service</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Police, Fire, Ambulance (for life threatening emergencies)</td>
<td>000</td>
</tr>
<tr>
<td>State Emergency Service (SES) assistance</td>
<td>132 500</td>
</tr>
<tr>
<td>Local GP/Doctors surgery</td>
<td></td>
</tr>
<tr>
<td>Hospital</td>
<td></td>
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<tr>
<td>Out of area family contact</td>
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<tr>
<td>Work numbers</td>
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<tr>
<td>Local shire / council</td>
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<tr>
<td>Neighbour</td>
<td></td>
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<tr>
<td>School</td>
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<tr>
<td>Insurance company</td>
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</table>

**WHERE TO FIND INFORMATION**

- ABC radio and other local media
- DFES Public Information Line 13 DFES
- DFES website [www.dfes.wa.gov.au](http://www.dfes.wa.gov.au)
- BoM Cyclone Warning Advice Line 1300 659 210
- Road conditions (Main Roads) 138 138
RECOVER CYCLONE SMART
AFTER THE CYCLONE

- Listen for information and follow advice from authorities.
- Do not return home until authorities advise it is safe to do so.
- If you need to go outside, be careful because power lines could be down and there may be fallen trees, broken water and sewage lines, loose roof sheeting and other material.
- Check to see if your neighbours are safe.
- Check whereabouts of pets and animals.
- Start cleaning up around your home - stack loose material clear of water meters, valves and telephone lines.
- Use a torch when entering a building - never use matches, cigarette lighters or naked flames due to the potential of flammable gas.
- Take photographs as soon as possible for insurance purposes.
- Keep electricity and all appliances turned off until checked by an electrician.
- Have gas appliances inspected and cleaned before use.
- If you relocated from your home, wait for advice before you go back. If returning, take the roads recommended by authorities and do not hurry.

Western Australian Natural Disaster Relief and Recovery Arrangements (WANDRRA)

Emergency assistance is available for individuals or families to alleviate the personal hardship or distress arising as a direct result of a natural disaster.

In the first instance, contact your local Department for Child Protection and Family Support (CPFS) for further information. In a major cyclone incident, CPFS may activate the 1800 032 965 Disaster Line.
Cyclones and floods disrupt households and communities. Power, water, sewage and gas services may not be working. There could also be road and airport closures and loss of communications.

You might find after a cyclone or flood, you need emergency accommodation, welfare support services, money, food or water.

Getting back to normal as quickly as possible is the best thing you can do after an emergency.

There are simple steps you can take to help you and your family:

- Seek support from local welfare agencies.
- Encourage your family to talk about their experience with friends and neighbours.
- Rely on official information from the authorities.
- Become involved in community activities as soon as you can.
- Maintain high standards of hygiene.
- Schools will open and children should return to their normal routine as soon as possible.
- If your home has sustained serious damage and you need help, call the SES on 132 500 for assistance.
- If your home has been damaged and you need a place to stay, seek help from welfare agencies or use your personal camping equipment (tents, cooking gear, generators etc).